

How to understand your energy bill

Please note that your bill may look different to this one as different energy suppliers display the information in different ways. However, your bill should still give you the same information.

Get in touch with us

 eonnext.com/contact

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Your account number: 12345678910



Bill Reference: (29th March 2022)

Your energy account

for

2 1st March 2022 - 28th March 2022

3 On 1st March 2022 your previous balance was

£228.29 DR

1. We have charged you

Based on your meter readings.

Gas	28th Feb, 2022 - 27th March 2022	£46.22 DR
Electricity	28th Feb, 2022 - 27th March 2022	£28.27 DR

2. You have paid

Direct Debit collection 7th March 2022 £66.96 CR

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On 28th March 2022 your new balance was

£235.82 DR

You pay by monthly Direct Debit, so your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

Your estimated annual cost

£654.18 a year for electricity

£584.92 a year for gas

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This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

8

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point)

Good to know.

You're already on our cheapest tariff for your **electricity** usage. We'll let you know if this changes.

For your **gas** (on meter point)

Good to know.

You're already on our cheapest tariff for your **gas** usage. We'll let you know if this changes.

1

This is your account number, you may need this when you contact your energy supplier.

4

This is how much gas and/or electricity you have been charged for during this billing period.

7

This is a prediction of how much your gas and/or electricity will cost over the next year, based on how much energy you use.

2

This is the period of time that the bill covers.

5

This shows what payments have been made onto your account during this billing period.

3

This is the balance carried forward from your previous bill. DR means it is a debit (and you owed money to the supplier), CR means it is a credit balance.

6

This shows the overall balance on your account and whether you owe the company money (DR) or whether you are in credit (CR) and the company owes you.

8

This lets you know if your supplier has any cheaper tariffs.

Your charges in detail

4 Electricity	Supply number	S 1 802 10
Supply Address:		
Next Flex (28th February 2022 - 27th March 2022)		
Energy Charges for Meter 21E5197437	9	
28th Feb 2022	791.1 Smart meter reading	10
28th Mar 2022	888.7 Smart meter reading	
Energy Used	97.6 kWh @ 20.58p/kWh	11 £20.08
Standing Charge	28 days @ 24.441p/day	£6.84
Subtotal of charges before VAT		£26.92
VAT @ 5%		£1.35
Total Electricity Charges		£28.27

Gas

Meter Point Reference:	
Supply Address:	
Next Flex (28th February 2022 - 27th March 2022)	
Energy Charges for Meter E6E03417462121	9
28th Feb. 2022	562.5 Smart meter reading
28th March 2022	646.2 Smart meter reading
Consumption	83.7 Units (m ³)
Energy Used*	927.0 kWh @ 3.997p/kWh
Standing Charge	28 days @ 24.879p/day
Subtotal of charges before VAT	£44.02
VAT @ 5%	£2.20
Total Gas Charges	£46.22
Total charges before VAT	£70.94
Total VAT	£3.55
Total charges for bill	£74.49

Your electricity tariff

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Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Next Flex
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	20.578p/kWh
Standing Charge	24.441p/day (£89.21/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	1639.5 kWh

Your gas tariff

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Prices do not include VAT unless otherwise noted.

Gas

Tariff Name	Next Flex
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	3.997p/kWh
Standing Charge	24.879p/day (£90.81/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage*	6495 kWh

* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)
 × Volume Correction (for temperature & pressure)
 × Calorific Value (energy in each m³ of gas)
 ÷ 3.6 (convert from joules)
 >> Usage (in kWh)

For you:

$$83.7 \times 1.02264 \times 39.0^{\dagger} \div 3.6 = 927.0$$

[†] Average calorific value shown to one decimal place

9

These are your meter serial numbers. They should match with the numbers on the meter itself.

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The standing charge is the amount you pay per day for having your meter in place, you pay this whether or not you use any energy.

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These are your meter readings. **Always check whether your bill is based on actual meter readings.** If it says E or estimated, give readings to your energy supplier. It may also say S (smart meter reading), C (customer reading), A (actual or meter reader reading)

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These sections provide you with information about your tariff. You can see:

- the tariff name
- whether it is variable prices (which can go up or down every 3 months) or fixed (which means your unit prices and standing charges stay the same until the date shown)
- exit fees – if there are any charges to leave the tariff/company early
- your annual usage – how much gas/electricity you use over 12 months.

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These are the prices you are paying for a unit of electricity and gas and are charged in pence per kilowatt hour. If you have an Economy 7 electricity meter, then you will see two different prices, one for peak-time/day use and the other for off-peak/night use.